

TOWNSHIP OF GUELPH/ERAMOSIA
ANNUAL NOTICE
EFFICIENCY AND EFFECTIVENESS
Pursuant to section 300 of the “New Municipal Act, 2001”

Council and Staff are committed to the delivery of efficient and cost effective services to residents of The Township of Guelph/Eramosa. Services provided by the Municipality are reviewed on a regular basis to promote the efficient and effective delivery of service.

During 2004 the Rockwood Fire Station received the Superior Tanker Shuttle Accreditation with a flow rate during the two hour testing period averaging 2,384 litres per minute or 525 imperial gallons per minute. Achieving this accreditation has demonstrated that the Rockwood Volunteer Fire Department is able to supply water equal to that of a fire hydrant system. This is exciting news for the area residents with potential insurance cost savings for those who live within eight km of the Rockwood Fire Hall.

A full time Chief Building Official and Building Inspector were hired on staff to meet the requirements set out in Bill 124, the Building Code Statute Law Amendment Act. These services were previously contracted to a local engineering firm providing for a part time Chief Building Official and a part time Building Inspector. This change provides full time staff coverage for the building department increasing the availability of staff to provide effective and efficient customer service.

Property and Leisure Services purchased a used 15’ wide front mounted mower in 2004. This addition to the fleet has increased the cutting and grounds maintenance efficiency by shortening the time to cut the larger sports fields and the Marden Park area.

The summer parks staff was divided into two crews, with one covering the Rockwood Parks and Everton area while the other crew was responsible for Marden Park, Cross Creek Park and cemeteries. Both crews shared the responsibility for the Eden Mills area. This change increased staff efficiency and reduced the staff travel time and overall transportation costs. The individual crews also developed a sense of pride in having their own areas of responsibility providing an increase in the overall quality of workmanship.

A grass cutting schedule was implemented that prioritized areas for cutting and identified the regularity of cutting as weekly, bi-weekly or monthly. This reduced the amount of time spent cutting grass and allowed more time for capital projects, risk management, building maintenance, and other property maintenance issues.

The public works department was the first in the area to pioneer the installation of a pre-engineered composite bridge for the 6th line bridge project. This new technology provided an overall cost savings in engineering and installation costs.

The services provided by the Ontario Clean Water Agency were expanded during the year to include the water distribution systems, water main and hydrant flushing and valve maintenance. This change provides 24 hour on call monitoring and maintenance of the entire water treatment and distribution systems ensuring the safe and cost effective delivery of drinking water. This also allows for more efficient scheduling of full time public works crews to meet the standards as defined in the Minimum Road Maintenance Manual.

A sanitary sewer infiltration study was initiated in 2004 to promote an effective and cost efficient sanitary sewer treatment process.

The Township of Guelph/Eramosa strives to promote the efficient and effective delivery of services with a continued focus on cost savings and overall service efficiencies and effectiveness.